

# RX RETURNS FOR INDEPENDENT PHARMACIES



**25+** Years of Experience



Servicing **50,000**  
pharmacies



Processing **95%**  
of the Industry's  
Wholesale Returns



Trusted Processor for **3**  
of the Largest  
Wholesalers

## A PARTNER YOU CAN TRUST

As an Independent Pharmacy owner, you should know exactly how much credit you get for returns and the status of your credits. Inmar's standards of Total Accountability and Complete Transparency are part of what make us the benchmark for excellence in the industry. Our process minimizes liability and maximizes credits in a compliant manner.

Inmar's On-Site and Off-Site service, Exclusive Business Review, benchmarking data, and Data Delivery Portal give you visibility into the entire process, making returns a resource instead of a mystery.

### VISIBILITY & ACCOUNTABILITY

- Data Delivery Portal provides full visibility into the returns credit process through the most comprehensive, interactive reporting tool in the industry
- All processing reports are available online 24/7
- Inmar tracks credits - you simply watch your orders reconcile
- Credit compensation provided by wholesaler credit or Inmar check
- Complete Transparency - All credit memo and check information is displayed online

### RESULTS

- Credit-maximizing, value-added programs
- Returns process includes fulls, partials, recalls, indates and more
- Process for crediting all Schedule products returns including C-II's
- Orders processed within 5 business days of receipt (no processing cycles)
- Inmar's Credit Assurance Program: Our fees are taken from credits – you receive no invoice from Inmar for service fees

### SERVICE

- On-Site service is our specialty – performed by experienced Inmar employees, not contractors
- Off-Site service coordinated with Inmar inside sales partner
- Annual Business Review for benchmarking the reasons products were non-returnable, and enabling continuous process improvements.
- Trending Business Review for measuring improvements in return procedures